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VOLUME 23, #8 REGION 4, CHAPTER 8

April, 2009

## *Monthly Meeting Wednesday, April 15, 2009*

**Pre-Dinner Topic: Auditing QAD for Risk Compliance**  
**Deepti Talwar**  
**Ernst & Young**

**After-Dinner Topic: IT Outsourcing**  
**Steven D. Collins**  
**PricewaterhouseCoopers**

**Date:** Wednesday, April 15, 2009

**Time:** 4:30 – 5:00 Registration & Networking  
5:00 – 6:00 Pre – Dinner Presentation  
6:00 – 7:00 Dinner  
7:00 – 8:00 After Dinner Presentation

**Location:** **University of Michigan – Dearborn Fairlane Center**  
**South Building Dining Rm D. first Dining room on your right hand side.** (See map and directions on pages 6 and 7)

19000 Hubbard  
Dearborn MI 48126  
(248) 356-5602

**Cost:** **Advance Registration:**  
\$25.00 Members  
\$35.00 Non-Members  
\$10.00 Students and Retirees

**Make your reservation at [www.isaca-det.org](http://www.isaca-det.org)**

**Advance registration ends at midnight Saturday, April 11, 2009**  
**Members & Non-Members making reservations after the reservation deadline will be charged an additional \$10.**

**Walk-ins, excluding Students and Retirees are subject to the late charge.**

## *A Word from the President*

Dear Members:

It was a great pleasure to meet some of you at our March meeting. Unfortunately, due to some confusion about the meeting date, one of speakers, Ms. Kathy Ossian (from Miller Canfield), could not make it to the meeting. However, the other speaker, Mr. Daniel Berger (from Jefferson Wells), did a great job discussing Business Continuity Management and made the meeting worthwhile for the participants. I'd like to take this opportunity to thank him for such wonderful and informative presentation that he presented.

This month we'll have two great presentations lined up. First, Ms. Deepti Talwar (from Ernest & Young) will discuss controls around MFGPro/QAD system. For our after dinner presentation, Mr. Steven D. Collins (from PricewaterhouseCoopers) will be speaking to us on IT Outsourcing. I am confident that both presentations will be very informative and I hope to see all of you at the meeting.

This month, we will also congratulate those members who obtained one of the three certifications that ISACA offers (CISA, CISM, & CGEIT) and will celebrate their achievement. If you are one of those members who obtained one of these certifications in prior years or think about obtaining one in the future, please come to the Chapter dinner meeting to say congratulations and/or pick their memories as to how they did it. Let us show these people we support the effort they have made. All of us know the hard work and effort this certification requires.

I would like to remind our members about the great benefits that you receive by renewing your membership. None of these great benefits (such as our programs, spring training conference, International training, ITGI's and ISACA's investment in research, and maintaining your certifications) will be possible without your membership dues. If you have not yet acted upon your membership renewal, I encourage you to do so today. Renew online in a simple and secure manner – log in at “[www.isaca.org](http://www.isaca.org)” and then click on the “Renew Now!” graphic.

Again, as I mentioned on my previous messages, we are constantly looking for feedback on how to improve our processes, and bringing value to our Chapter members. If you have any questions, concerns, or suggestions,

please contact myself, or any of the Board members listed on the front page of this newsletter. I look forward to hearing from you.

Best regards,  
Jamshid Sadaghiyani

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## **PRE-DINNER INFORMATION**

### **“Auditing QAD for Risk Compliance”**

Prior to the concept of ERP systems, it was usual for each department within an organization to deploy its own custom IT application to manage business processes and support compliance. ERP software combined the features of formerly separate applications and delivered an ‘out-of-the-box’ functionality that was not only applicable for key business processes across verticals but also supported leading business practices. The realm of risks and compliance related to enterprise applications has since grown manifolds.

QAD was launched in 1984 and today serves the following verticals in the industry - Automotive, Consumer Products, High Tech, Food & Beverages, Industrial Products and Life Sciences. This presentation aims at introducing the key features of QAD as an ERP, versatility offered by QAD in terms of deployment and configuration, Risks and related controls supported by QAD and other key considerations when auditing the system.

### **The Speaker:**

**Deepti Talwar** is a Manager in the Advisory Practice of Ernst & Young. Deepti has ten years of ERP experience in the areas of Business Process Consulting, SDLC, Data Migration, Risk Advisory and Implementation Services. In her prior role as an Implementation consultant, she has lead QAD projects across the industry verticals of Automotive, Industrial and Consumer Products, serving global clients across geographies.

## **AFTER DINNER INFORMATION**

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### **“IT Outsourcing”**

In today's highly competitive economic landscape, a lot of companies outsource their IT operations in order to lower costs, focus on core competencies and add overall value to their business. Although IT Outsourcing might seem to be an obvious choice for business's seeking to improve their IT operations and lowering their costs, not all IT Outsourcing engagements actually deliver the desired/intended value. Mr. Collins will discuss the importance of implementing a robust Outsourcing Governance Structure to ensure that the desired value is derived and maximized throughout the Lifecycle of an Outsourcing relationship.

### **The Speaker:**

**Mr. Steve Collins** is a Director in the PricewaterhouseCoopers Advisory practice and has over 18 years of combined industry and consulting experience, specializing in I/T and business operations performance enhancement. In addition, Mr. Collins has been engaged on approximately 60 acquisitions supporting strategic and private equity buyers in transactional due diligence through post-close integration or divestiture. He is experienced in a broad range of Information Technology areas including Telecommunications and Information Systems Strategy, Integration and Operations, Enterprise Resource Planning applications, and Integration Planning. Mr. Collins' career has combined financial and technology skills in the financial, manufacturing and distribution industries. Mr. Collins's business experience includes leading several business integration and project teams for systems strategy and implementation and his technology and operations credentials include the overall responsibility for the I/T operations and management of General Motors \$22B Powertrain Division, GMAC Financial Services, a 400-site international telecommunications infrastructure for Grainger, infrastructure implementation and operation of one of the largest SAP implementations supporting 5,000 concurrent users, management consulting experience, and significant experience in merger and acquisition activities. Mr. Collins also recently led the establishment and execution of an IT separation project of a large

automotive OEM captive financial services firm. Mr. Collins holds an executive MBA degree and a bachelors degree in Telecommunications.

## **Chapter News**

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### **Board of Directors Upcoming Elections**

Every year the Detroit Chapter holds an annual election process in accordance with the Chapter bylaws to fill Officer and Board member positions. The Detroit Chapter Nominating Committee works through various channels to ensure board composition represents the professional community we serve. Within the next week, you will receive an email regarding the proposed ballot for the 2009-2010 fiscal year. An electronic voting process will be conducted in early May to select next year's Officers and Board Members. Please watch your email box for further details.

### **Chapter Meetings**

Having trouble registering for the current meeting? Are you seeing last months meeting when you click on register for the meeting? The problem could be in your internet cache file. With our new registration software, we have to have a new link for every meeting. Sometimes the cache file retains the previous meeting link and uses the cache link instead of what is on the web site. Solution – try doing a refresh. Use your browser's refresh icon or Control and F5 together. If you are still having trouble, please send an e-mail to [GeraldynJarmoluk@aol.com](mailto:GeraldynJarmoluk@aol.com). We will research the problem for those that the Refresh option does not resolve.

### **Chapter Meeting Room Change**

Please note that the April 15 Chapter meeting will be held in **Dining Room D** at the U of M Dearborn Fairlane Center South Building. Please see directions listed on pages 6 and 7.

### Chapter Meetings for the out of work

In these difficult times the ISACA Detroit Chapter Board wants to help. If you are unemployed, laid-off, or are not currently receiving a paycheck, we have some good news. It is times such as this that maintaining a network of co-workers and maintaining your level of training is so very important. We are, therefore, offering to allow you to attend up to three (3) meetings for *FREE*. You must register for each meeting through the Membership Chairman by sending an e-mail stating that you are currently out of work and wish to attend the meeting. The e-mail must be received prior to the meeting registration close for that meeting. Please send the e-mail to Mike Forrest at [mf736@chrysler.com](mailto:mf736@chrysler.com)

### ISACA SCHOLARSHIP COMPETITION – 2009

The Detroit Chapter of the Information Systems Audit and Control Association (ISACA) is offering up to five (5) \$1,000 scholarships (based on quality of submissions) to be given at our April 15, 2009 meeting. The Detroit Chapter has limited applications to the following area schools due to area economic reasons and recruiting history: Eastern Michigan University, Oakland University, University of Detroit Mercy, University of Michigan Dearborn, Walsh College, and Wayne State University. Applicants may be either undergraduate or graduate students not graduating earlier than December 2009. Applicants must not already be working in their post-graduation careers (students may be working, but the focus is to help students graduate and enter their careers, not assist those who are already making their professional salaries).

Requirements: Please send a standard one page resume which includes academic information, including GPA, for any degrees already obtained and current GPA, work experience, activities, and any volunteer participation. Also, please submit a three page double-spaced paper on the topic of “Value Added by the IT Audit Function”. The paper should be written using a Times New Roman 12 font and should include all appropriate references on a fourth page.

Please email your submission to Dr. D. Robert Okopny at [dokopny@emich.edu](mailto:dokopny@emich.edu) by 5:00 pm on April 10, 2009. He will then forward the submissions to the Review Committee for their selections. If you have any questions, you may contact Dr. Okopny at 734-487-0246. Once the Review Committee makes its selections, Dr. Okopny will call each candidate and inform them of the decisions. All students are encouraged to attend all chapter meetings with very low fees, join ISACA at reduced rates, and especially participate in student night.

Thank you,

Bob Okopny, Chair - Academic Relations Committee

### The Detroit Chapter of ISACA CISA & CISM Exam Review Classes

The ISACA Detroit Chapter is pleased to offer CISA & CISM review courses for the **June 2009** exams. The classes will be held simultaneously at the Blue Cross Blue Shield of Michigan Southfield Campus (directions will be provided upon registration).

The class will be held in 6 sessions:

*Saturday, April 25: 9:00 a.m. to 6:00 p.m.*  
*Thursday, April 30: 6:00 p.m. to 9:00 p.m.*  
*Thursday, May 7: 6:00 p.m. to 9:00 p.m.*  
*Thursday, May 14: 6:00 p.m. to 9:00 p.m.*  
*Thursday, May 28: 6:00 p.m. to 9:00 p.m.*  
*Thursday, June 4: 6:00 p.m. to 9:00 p.m.*

NOTE: chapters may not be covered in sequence; a schedule of subjects covered and dates covered will be sent to all participants.

#### **The class Cost is \$125 per person.**

Sandwich, salad, and beverage will be provided for each session.

For registration please visit our chapter’s web site ([www.isaca-det.org](http://www.isaca-det.org)). If you have questions, please feel free to contact Jamshid Sadaghiyani at [jamshid.sadaghiyani@delphi.com](mailto:jamshid.sadaghiyani@delphi.com).

## Recent ISACA Certifications

Congratulations to the following that have received their certifications.

### CGEIT

Mr. William Stuart Bathgate, CGEIT,PMI/PMP  
Ms. Brenda L. Karl, CGEIT,CISA  
Catherine Boussie, CGEIT  
Mrs. Christina Melissa Quaine, CGEIT,CISA  
Irene Phillips, CGEIT,CISM  
Mr. Daniel Neal, CGEIT,CISA  
Mr. Jan D. Vromant, CGEIT,ITIL SM  
McIntyre Jack B., CGEIT,PMP  
Mr. Joseph J. Gaglio, CGEIT,CISA  
Mr. Karl Grubbs, CGEIT  
Kevin Gates, CGEIT,CISA  
Mrs. Kelly Ann Lange, CGEIT,CISA  
Mrs. Kimberly Liddle, CGEIT,CISA  
Ms. Lisbeth Evelyn Chavarria, CGEIT,PMP

Richard Marshall, CGEIT  
Mr. William C.W. Tsai, CGEIT,CISM  
Mr. Dharmendra Mishra, CGEIT,CISA  
Martin Slominis, CGEIT,PMP  
Mr. Robert Wilson, CGEIT  
Mr. Scott Green, CGEIT  
Satya Injeti, CGEIT  
Ms. Sara Ann Lademan, CGEIT, CISA  
Sherry Lynn Desbrough, CGEIT,CISM,CISSP  
Mr. Srinivas S. Mysore, CGEIT,CISA  
Mr. Steven J. Gorzen, CGEIT,CISM, CISSP  
Todd Schweitzer, CGEIT  
Trisha Sticklinski, CGEIT  
Mr. Venugopal S. Mantha, CGEIT

### CISA

Anthony Joseph Perales, CISA  
Mr. Abiodun O. Odueso, M.Sc, CISA  
Mr. William S. Bathgate, CISA, CGEIT, PMI/PM  
Mr. Christian Richard Stier, CISA  
Mr. Christopher Mandelaris, CISA,PMP, MS  
Mr. Chuck M. Dudinetz, CISA,Audit Tech Mana  
Danielle A. Vasilko, CISA  
Mr. David A. Bayles, CISA  
Debra A. Bobowski, CISA,CIA  
Deepti Talwar, CISA  
Derek Jon Brezinski, CISA  
Mr. David Philip Ganem, CISA  
Mr. David S. Cronkright, CISA  
Frank J. Faron, CISA  
Mr. James Ulysses Adams, CISA  
Jason Ashley Luke, CISA,CISSP  
Mr. Jeffrey Knapp, CISA  
Mr. Jon Green, CISA  
Mr. Justin F. Gruber, CISA  
KeJuanna Culler, CISA  
Keri Bonucchi, CISA

Daimon Erik Geopfert, CISA,CISM,CISSP  
Ms. Lincy Zachariah, CISA  
Ms. Linda L. Kearney, CISA  
Mr. Cheng Mao, CISA,CISM  
Mr. Mark Roberg, CISA  
Nicholas Hunt, CISA,CISSP  
Miss Pamela Monique Gumbs, CISA  
Mr. Prabhakaran Natarajan, CISA,CIA  
Mr. Rafic Hamarneh-Vawter, CISA  
Mr. Randy Griesman, CISA  
Mr. Robert Quinn, CISA  
Mr. Stefan Michalak, CISA,CMA, CFE, CIA  
Sandesh Sangappa Tattitali, CISA  
Ms. Veronica R. Mitchell, CISA  
Viktoria E. Kamenova, CISA  
Mr. Ervin Hoxha, CISA  
William Schwenzer, CISA  
Mr. Cartwright William J., Sr., CISA,CPA  
Ms. Sonja Lynnette Young, Sr., CISA, ITIL  
Yu-Sheng Lai, CISA

### CISM

Mrs. Juman Doleh-Alomary, CISM,CISA  
Mr. Donald Paul Papke, Jr., CISM,CIO  
Mr. Kenneth Grieve, CISM  
Irene Phillips, CISM  
Angelo Lanni, CISM

Mr. John Hanna, CISM  
Mr. Cheng Mao, CISM  
Mr. Matthew Locricchio, CISM  
Nathan Ouellette, CISM,CISSP  
Paul Mendelson, CISM,CISA, CISSP

University of Michigan – Dearborn  
Fairlane Center **South Bldg.**  
19000 Hubbard  
Dearborn MI 48126



**SOUTH BUILDING PARKING LOT DIRECTIONS – BEFORE 5:00 P.M.**

**From the west:** Take I-94 east to Southfield (M-39) and exit north. Follow Southfield (North) to the Michigan Ave. (U.S. 12) exit. Stay on the Southfield Service Drive to Hubbard Drive and turn left. Follow Hubbard Drive and turn right into the Southern entrance of the UM-Dearborn/Fairlane Center (The marquis will reflect the following; The University of Michigan – Dearborn-Fairlane Center). The South Building will be the first building on the left hand side. Parking is directly across from the building. (In front of the South Building the marquis will reflect the following: School of Management and School of Education).

**From the east** Take I-94 west to Southfield (M-39) and exit north. Follow Southfield (North) to the Michigan Ave. (U.S. 12) exit. Stay on the Southfield Service Drive to Hubbard Drive and turn left. Follow Hubbard Drive and turn right into the Southern entrance of the UM-Dearborn/Fairlane Center (The marquis will reflect the following; **The University of Michigan – Dearborn-Fairlane Center**) The South Building will be the first building on the left hand side. Parking is directly across from the building. (In front of the South Building the marquis will reflect the following: **School of Management and School of Education**).

**From the south:** Take Southfield (M-39) north to the Michigan Avenue exit. Stay on the Southfield Service Drive to Hubbard Drive and turn left. Follow Hubbard Drive and turn right into the Southern entrance of the UM-Dearborn/Fairlane Center (The marquis will reflect the following; The University of Michigan –Dearborn-Fairlane Center) The South Building will be the first building on the left hand side. Parking is directly across from the building. (In front of the South Building the marquis will reflect the following; School of Management and School of Education).

**From the north** Take Southfield (M-39) south to the Ford Road exit. Stay on the Ford Road Service Drive to Hubbard Drive and turn right. Follow Hubbard Drive and turn right into the Southern entrance of the UM-Dearborn/Fairlane Center (The marquis will reflect the following; **The University of Michigan –Dearborn-Fairlane Center**) The South Building will be the first building on the left hand side. Parking is directly across from the building. (In front of the South Building the marquis will reflect the following; **School of Management and School of Education**).

**Dining Room D**

Once you have entered the main entrance of the South Building, take the main hallway all the way down to the two staircases (one on each side of the hallway). Turn left at the staircases. Dining Room D will be the first Dining Room on your right hand side.

**NORTH BUILDING PARKING LOT DIRECTIONS – AFTER 5:00 P.M.**

**From the west; From the east; From the south; From the north: all same as above. To get to North Building see below:**

**Directions to the North Building:** Enter into the Fairlane Center off of Hubbard Drive. Follow the entrance road to the back and turn left at the stop sign; the North Building will be located on your left hand side. Parking is directly across from the North Building entrance.

**Dining Room D – from the North Building main entrance:** Once you have entered the North Building through the main entrance, follow the main hallway all the way until the end until you see the lounge area, and then turn right. Take this hallway to the end and then you will veer left. (Do not go through the double doors; just continue on down the hallway). You will come to another long main hallway. Follow this hallway all the way down past the two sets of staircases. Dining Room D will be the first dining room on your right hand side past the second set of stairs.

**Year at a Glance**

Date		Topic	Speaker	Company
<b>April 15th</b>				
	Pre Dinner	Auditing QAD for Risk Compliance	Deepti Talwar	E&Y
	After Dinner	IT Outsourcing	Steven D. Collins	PwC
<b>May 20th</b>				
	Pre Dinner	JDE	Jacqueline Walker and Lauren Nalu	Deloitte
	After Dinner	Wireless Hacking		Rehmann Group

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**IT Audit Staff/Senior Professional** - up to \$85K, up to ZERO to 40% travel, various organizations including public accounting with regional and national CPA/Consulting firms

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*Menu – April 15, 2009*

*Dinner Buffet*



*Salads*

Michigan Salad: Greens, Dried Cherries and Walnuts  
Cottage Cheese and Fruit

*Entrees*

Round Roast of Beef with Gravy and Mushrooms  
Baked Salmon  
Chicken Park Place

*Side Dishes*

Roasted Red Skin Potatoes  
Broccoli, Cauliflower and Carrots

*Optional Vegetarian Selection (available ONLY by pre-registration)*

Vegetarian Lasagna

*Dessert*

Black Forest Torte

*Open Bar*

Beer & Wine, Two alcoholic drink limit. No other liquor available.  
***Additional alcoholic drink tickets will NOT be available.***

All dinners include Fresh Baked Rolls with Butter, Relish Tray and Unlimited Coffee, Tea and Soda-pop

The Chapter must provide the number of reservations by 8:00\_a.m. Monday before the meeting. To ensure that we can accommodate those who wish to attend and the facility can provide the best service possible, please make your reservations **prior to midnight Saturday, April 11, 2009**. If you have made a reservation and cannot attend, please email GERALYN JARMOLUK at [GeraldynJarmoluk@aol.com](mailto:GeraldynJarmoluk@aol.com) **prior** to the above noted deadline for refunds. Your cooperation is greatly appreciated.

**We are very sorry, but reservations not cancelled prior to the above noted deadline (midnight. Saturday prior to the meeting) cannot be refunded as we are committed to the caterer for the meals ordered.**

**DATABYTE**



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